



Success Story

Working towards Success

When Glen was referred to JobWave in April 2010 he had been unemployed since October 2009. Glen had lost his roofing job due to an injury sustained at work and was advised by his physician that he should no longer work in this occupation and that he would benefit from finding another career.

Having been a roofer for the past 20+ years, Glen was not confident in seeking work in another field. He was unsure of how to use a computer to find jobs, what type of work he might be suited for, or even the basics of conducting an effective employment search. In addition, Glen required assistance securing stable housing and developing appropriate personal presentation.

The first activity Glen participated in was creating a resume with his Case Coordinator so he could bring it to the Job Club that he was scheduled to attend the following week. Glen was very appreciative of his new resume as he had never had one before and could now see his accomplishments outlined on paper.

Glen attended a series of 10 Job Seekers' Club workshops and then met with his Case Coordinator to debrief the experience. Geneive noticed that Glen's motivation and self-confidence were boosted after attending and she referred him into the Basic Computer skills workshops to assist him with learning Email and Internet for job searching.

Charged up and ready to start using his new skills, the next step for Glen was to attend a Career Exploration workshop to help determine what type of employment would be suitable for him.

Through careful examination of his interests and skills as well as labour market investigation, Glen determined that he was well-matched for a position either involving customer service or working in a warehouse driving a forklift. Glen decided to focus his job search on seeking employment as a greeter for a department store as he enjoys working with the public.

Glen's new employment goal was a dramatically different working environment than to what he was accustomed. He got a haircut, learned about personal hygiene, and was given funds to purchase suitable clothing for his job search.

Glen practices using his email and the Internet every week and is beginning to learn new strategies for work search. Along with his new personal look, Glen holds his head high when job searching! He is confidently on his way to success!

Region: Vancouver Coastal
Case Coordinator: Geneive Nickerson
Number: JW 240
Expiry Date: July 4, 2011



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