



## Success Story

### FINDING THE COURAGE TO BEGIN AGAIN

Susan left her home of nearly 20 years with nothing except her child and a hastily packed bag of clothing when she arrived in Kitimat, looking for a fresh start. She came to JobWave at the end of January 2010 and began participating in the intensive Job Club services.

From the start, Susan displayed a strong drive, a fierce independence and an extremely positive attitude—all of which helped to propel her towards her goal of finding employment. Susan actively participated in all of the Job Seekers' Club modules, sharing her insights and experiences with others in the group. Susan says she is appreciative of the Job Club Modules as she feels they helped her meet new people as well as build her self esteem: "Being in the same situation as others, seeing that some people [have] had it worse than me, [has] helped build my confidence."

Keeping her sights firmly fixed on her goals, Susan revamped her resume and began cold-calling employers after every workshop. She responded to posted ads and followed up on job leads provided by centre staff and other participants. Her diligence paid off, and Susan landed an interview!

Susan's Case Coordinator, Danni, discussed the interview process and follow-up techniques with her and assisted in purchasing non-slip shoes and a "Serving it Right" certificate to help with obtaining employment.

On the last day of Job Seekers' Club, Susan came in beaming....she had been offered the position she interviewed for!

Susan is now working as a cook at an establishment with an excellent reputation, and says that working has "made me proud and my son brags to his friends. It is a good job at a nice restaurant."

Looking back Susan says, "We were both very scared, not knowing what the future would bring, but our lives are slowly falling into place, we have stability again. It is like starting life over again, but we are both very happy!"

Region: North

Case Coordinator: Danni Weaver

Number: JW 233

Expiry Date: March 1, 2011

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